Giadinhtiendung e-commerce website

**Use-Case Specification:** Review product

**Version** 0.1

**Revision History**

| **Date** | **Version** | **Description** | **Author** |
| --- | --- | --- | --- |
| 11/14/23 | 0.1 | Initial writings | Nguyễn Gia Khánh |
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**Use-Case Specification:** Review product

# **Use-Case Name**

## **Brief Description**

This use case outlines the steps for a buyer to review a product they have purchased from a vendor on online shop

# **Flow of Events**

## **Basic Flow**

1. The buyer navigates to their order history section on the e-commerce website
2. The buyer selects the specific order containing the product they want to review
3. The system provides an option for the buyer to review the product associated with the selected order. The buyer write review, rate product and then submit

## **Alternative Flow**

1. The buyer may have the option to edit their review after submission if they wish to make changes or add more details
2. The buyer may have the option to delete their review if they change their mind or encounter issues with the product after the initial review

# **Special Requirements**

## Only buyers who have completed a purchase for a specific product can submit a review for that product

## Reviews will be displayed prominently on the product page to provide information to potential buyers

# **Preconditions**

* 1. The user is logged into their account on the e-commerce website
  2. The user successfully completed a purchase transaction.
  3. The user has received the product

# **Postconditions**

## The product review is recorded and associated with the specific order and product

## The review is made visible on the product page for other potential buyers to see

# **Extension Points**

There’s no extension point in this use case